



दिनांक /Date: - 13-11-2025

दिनांक 30.10.2025 को सम्पन्न 'स्थायी व्यापार सुविधा समिति' (आयात) की बैठक का कार्यवृत्त

**MINUTES OF THE MEETING OF THE PERMANENT TRADE FACILITATION
COMMITTEE (IMPORT) OCTOBER 2025 HELD ON 30.10.2025**

The PTFC meeting held in physical mode on 30.10.2025 was chaired by Shri. Yashodhan Arvind Wanage, Pr. Commissioner of Customs (NS-I), and attended by Shri Vijay Risi, Commissioner of Customs (NS- III), Shri Anil Ramteke, Commissioner of Customs (NS-V) and Shri Kundan Yadav, Commissioner of Customs (NS- IV).

2. The meeting was attended by the following members/participants of the trade:

क्र.सं./Sr No.	नाम (सर्वश्री / सुश्री / श्रीमती) Names (Shri / Ms. / Mrs.)	(संगठन / संघ / पदनाम) Organisation / Association
1	Sunil Vaswani	CSLA
2	Md. Hanif Bakshi	CSLA / MANSA
3	Manish Kumar	CSLA / MANSA
4	Harsh Lapsia	AILBIEA
5	Tej Contractor	BCBA
6	Ganpat Korde	BCBA
7	Dushyant Mulani	FFFAI
8	Sanjeev Harale	BCBA
9	Mark Fernandes	Sylvester & Co.
10	Roshan Irani	AIWCBA
11	Mrs. Ganguly	AIWCBA
12	Divya Shetty	AIWCBA
13	Yash Vardhan	Bonded Warehouse Association
14	S. Srinivas	CFSAI
15	Sameer Chawdikar	-
16	Sanjay Shingote	BCBA
17	Sachin Patil	CSLA
18	Sushant Mhatre	TS Lines
19	Deepak Surve	Sima Marine

20	Narendra Ghag	One Line Pvt. Ltd.
21	Vinayak Aparaj	BCBA
22	Vivek Uppar	PQ
23	Girish Limbikai	PQ

3. विभाग की ओर से निम्नलिखित अधिकारियों ने बैठक में भाग लिया: -

Following Officers from the department attended the meeting: –

क्रमसं./ Sr.No.	नाम (सर्वश्री/सुश्री/श्रीमती) Names (Shri/Ms./Mrs.)	पदनाम Designation
1.	Mazid Khan	Joint Commissioner of Customs
2.	K. Mahipal Chandra	Joint Commissioner of Customs
3.	Jay G. Waghmare	Joint Commissioner of Customs
4.	Raj Kumar Mishra	Asstt. Commissioner of Customs
5.	Mohit Dalal	Appraiser

All participants were welcomed by Shri. Yashodan Arvind Wanage, Pr. Commissioner of Customs.

Jay G. Waghmare, Joint Commissioner of Customs, NS-I, JNCH, with the permission of the Chair, presented the Agenda points pertaining to Import.

4. BCBAके द्वारा उठाया गया कार्य बिन्दु /AGENDA POINTS RAISED BY BCBA:

कार्य बिन्दुसंख्या /POINT NO. 1. Delays in issuance of dual use NOC from CDSCO causing delays in import clearances

Issue: We request CDSCO to kindly adhere to defined timelines towards issuance of dual use NOCs. Further, if CDSCO may communicate the latest list of dual use chemicals to the trade, will help in transparency.

प्रतिक्रिया/Response: With reference to above points the required timelines are already mentioned in circular F. No. IMP-12018(19)/1/2025 dated 01.08.25 by CDSCO HQ, New Delhi wherein it is clearly mentioned that “The grant of Dual use NOC is for 1 year for the applied products within 7 working days (5 days for zonal office and 2 days for port) from the date of Application”. Furthermore, The trade is requested to furnish a comprehensive write-up on the matter, enabling its submission to the higher authorities of the concerned ministry.

(बिन्दुसमाप्त/ Point Closed)

कार्य बिन्दु संख्या /POINT NO. 2. Challenges in Faceless Assessments - Delays continuing to be faced by Trade:

Issue: Few of the many cases brought to notice of our Association by our members -

(A) BE No 4952697 dated 7th Oct - the said BE was attended first on 10th

Oct at 3:30 PM.

(B) BE No 4321862 dated 5th Sept - Escalated by Member for delay in Faceless since 28th Sept, and as per public tracking - Seems assessment completed on 11th October.

(C) BE No 4588442 dated 18th Sept - the first action on this BE was taken on 25th September at 7:20 PM in the evening.

(D) BE No 4496789 dated 13th Sept - the assessment was completed on 1st October, as per details received from member in this regard.

प्रतिक्रिया/Response: All **Bills of Entry** have been assessed at the FAG, and officers at JNCH have not assessed any of these Bills of Entry. Concerned officers at FAGs will be sensitized about delays in assessment, and selected cases will be taken up in the upcoming NAC meeting to address FAG-related concerns. The matter will be dealt with under the FAG or in the NAC meeting, as is currently practiced for NAC (Chemicals), for which JNCH is the nodal office.

(बिन्दुसमाप्त/ Point Closed)

कार्य बिन्दु संख्या / POINT NO. 3. Delays in E-office Process, especially in case of Live Shipments - request for comprehensive Public Notice to specify which issues to be routed through E-office, along with timelines involved.

Issue: Based on feedback from our members, we have received reports of live shipments taking 7-10 days in several cases for file process and subsequent approval through e-office.

प्रतिक्रिया/Response: All e-Office processes are being carried out by the officers with due diligence. However, occasional technical issues and non-functioning of the e-Office system during working hours have sometimes caused a slowdown in work. It is decided that suggestions made by Commissioner NS-V regarding an option in E-Office to send notifications to recipients via email and SMS should be utilized more frequently to ensure timely communication. It also provides the option to assign priority levels to files—such as “*Immediate*,” “*Most Immediate*,” and “*Out Today*”—and to set due dates for urgent matters, such as the last day for submission of Show Cause Notices (SCNs). Officers will also be sensitized to make regular use of this feature. Moreover, officers already monitor the e-Office system frequently, and files requiring immediate attention in live consignments are being promptly forwarded to higher authorities.

BCBA was also requested to give a list of issues which they think can be decided by the officers based on Board Circulars/Public Notices without routing the same through E-Office.

(बिन्दुसमाप्त/ Point Closed)

कार्य बिन्दु संख्या / POINT NO. 4. Delay in Testing of Samples at Textile Committee.

Issue: Due to the non-availability of certain lab testing parameters, many samples are being forwarded to the Mumbai or Bangalore laboratories for testing. As a result, there has been a considerable delay in the testing process - particularly for yarn samples, which are currently taking 10 to 15 days to complete.

Suggestions: We kindly request you to make necessary arrangements to facilitate testing at the local laboratory, which would be highly beneficial to the trade and help in reducing detention and related charges.

प्रतिक्रिया/Response: It appears that the matter pertains to the testing infrastructure of the textile committee. In this regard, it is submitted that an email has been forwarded to the concerned Textile Committee Lab seeking their comments/reply. The reply for the same is awaited from them. Further, Commissioner, NS-III has asked the trade to discuss the matter with him separately.

(Action: Textile Committee)

5. Sylvester & Co. के द्वारा उठाया गया कार्य बिन्दु /AGENDA POINTS RAISED BY Sylvester & Co.:

कार्य बिन्दु संख्या / POINT NO. 1. We have been informed by members and our clients that the Custom Audit department, are issuing Consultative Letters seeking date and information of Consignments which have arrived and have been cleared more than 5 to 10 years which is against the Customs Act 1962, as amended and the prevailing laws of the land.

प्रतिक्रिया/Response: In this regard, it is informed that the Audit commissionerate doesn't issue Consultative Letters seeking date and information of the consignments which have been cleared more than 5 to 10 years ago. Trade is requested to provide specific instances where Consultative Letters have been issued requesting such information pertaining to consignments older than 5 to 10 years.

(बिन्दुसमाप्त/ Point Closed)

कार्य बिन्दु संख्या / POINT NO. 2. We also informed, that the Customs Appraising Groups are seeking copies of Bills of entries and import documents, for consignments cleared more than 5 to 10 years, which is rather most unfortunate.

We would request if clear direction could be issued as the time limit within which the demands could be issued. As this is causing a lot of stress to colleagues, of action being initiated against Custom Brokers and their

clients, who may or may not be their clients.

प्रतिक्रिया/Response: Groups do not routinely request copies of Bills of Entry and import documents for consignments cleared more than five years ago. Such requests are made only in specific cases where a provisional assessment has been pending for over five years and requires resolution.

(बिन्दुसमाप्त/ Point Closed)

कार्य बिन्दु संख्या / POINT NO. 3. It has also been noticed, that the Issuance of OOC, take a minimum of 72 hours, even when Custom Duty is paid prior to arrival of vessel.

The Trade is liable to payment of Fines and daily penalties, if documents not filed under Advance Processing and Interest is collected is Custom Duty not paid within 24 hrs.

Sadly, there seems to be just no accountability, when OOC are delayed and the Trade forced to pay additional Container detention and CFS warehouse charges.

प्रतिक्रिया/Response: It is informed that the Out of Charge (OOC) process is being taken up on priority to ensure timely clearance of consignments. Further, with a view to enhancing trade facilitation, special priority is accorded on a daily basis to Bills of Entry pertaining to AEO (T2 & T3) clients and DPD clients.

However, it has been observed in certain cases that delays in furnishing replies to customs queries have resulted in increased dwell time, as OOC can be granted only after receipt of the requisite clarifications or documents. It is also informed that earlier, the NOCs from PGAs such as FSSAI, PQ, and AQ were auto-linked with the ICES 1.5 system. At present, a substantial number of PGA NOCs are not getting auto-linked and are being manually updated at DPD-RMS on the basis of NOCs received from the respective PGAs. This manual intervention entails additional processing time and, in some cases, has contributed to delays in OOC issuance.

Also, when duty is paid prior to arrival of a vessel, sometimes significant time is taken for arrival of vessel, movement of containers to CFS and unloading of containers. Consequently, Inspection or Examination can be conducted only after arrival of a container at CFS.

(बिन्दुसमाप्त/ Point Closed)

कार्य बिन्दु संख्या / POINT NO. 4. It has been noticed that Shipping lines and their CFS operators, recover huge sums as container detention and warehouse charges, despite there being no fault of the Importers. We

enclose herewith a Statement of Holidays that had been declared by the Shipping Lines over the week celebrating Diwali. This has resulted in delay in clearance of Import Consignments, as well as collateral damage being, the Trade having to incur detention charges and CFS warehouse Charges. In all fairness when the Shipping lines are closed, no detention charges or CFS charges should be borne by the Trade since clearance is being delayed due to no fault on their part.

SHIPPING LINE NAME	20.10.25	21.10.25	22.10.25	23.10.25
CMA CGM		HOLIDAY		HOLIDAY
COSCO		HOLIDAY	HOLIDAY	HOLIDAY
EMIRATES		HOLIDAY		HOLIDAY
EVERGREEN	HALFDAY	HOLIDAY	HOLIDAY	HOLIDAY
HAPAG	HOLIDAY			
HYUNDAI		HOLIDAY	HOLIDAY	
INTERASIA		HOLIDAY	HOLIDAY	HOLIDAY
J M BAXI		HOLIDAY		HOLIDAY
KMTC	HOLIDAY		HOLIDAY	HOLIDAY
LEGEND		HOLIDAY		HOLIDAY
MAERSK		HOLIDAY	HOLIDAY	HOLIDAY
MAXICON		HOLIDAY		HOLIDAY
MSC		HOLIDAY	HOLIDAY	
MUSKAN CONTAINER	HOLIDAY	HOLIDAY		
NEW PORT	HALFDAY	HOLIDAY	HOLIDAY	HOLIDAY
ONELINE	HOLIDAY	HOLIDAY		
OOCL	HOLIDAY	HOLIDAY	HOLIDAY	HOLIDAY
PIL		HOLIDAY	HOLIDAY	
RCL		HOLIDAY	HOLIDAY	
SAMUDERA		HOLIDAY	HOLIDAY	
SEALEAD		HOLIDAY		HOLIDAY
SINOKOR		HOLIDAY	HOLIDAY	HOLIDAY
STAR	HOLIDAY	HOLIDAY	HOLIDAY	HOLIDAY
TRANSLINER		HOLIDAY		HOLIDAY
TRANSORIENT		HOLIDAY	HOLIDAY	
TS LINE		HOLIDAY	HOLIDAY	
UNIFEEDER		HOLIDAY	HOLIDAY	HOLIDAY
WANHAI		HOLIDAY	HOLIDAY	HOLIDAY
YANGMING		HOLIDAY	HOLIDAY	HOLIDAY
EAGLE TAINER	HOLIDAY	HOLIDAY	HOLIDAY	HOLIDAY

प्रतिक्रिया/Response: Representatives from CSLA also attended the meeting and

pointed out that Many of the names mentioned in the attached letter of M/S Sylvester & Co do not pertain to our member shipping lines. The holidays are known much in advance to everyone, including members of the trade. Hence, the deliveries can easily be planned accordingly by the concerned importers / CHAs. Besides, as against the normal container detention free period of 5 / 7 days, the Shipping Lines, by & large, offer 14 / 21 container detention free days to their clients. The importers / CHAs therefore have sufficient time on hand to plan their deliveries. The container detention free period at destination is negotiated by the exporter at origin with the Shipping Line's origin office. Hence, if the importer needs an additional free period at destination, he should advise his concerned exporter at the time of booking itself, so that the free period can be worked out accordingly with the Shipping Line at the time of booking. Having once already agreed to a particular free period at the time of booking, it is unfair later to ask for an additional free period after the arrival of the shipment at destination.

(बिन्दुसमाप्त/ Point Closed)

कार्य बिन्दु संख्या / POINT NO. 5. It has been brought to our attention that some Shipping Lines are harassing Exim Trade by demanding copy of Bill of Entry, Import Invoice and other documents to issue the Delivery Order. The Shipping Companies, Freight Forwarders and Agents issue Delivery Order, against submission of the original /negotiable / telex copies of the Bill of Lading. The Shipping Lines, Agents and Freight Forwarders cannot demand copies of Import documents other than Bill of lading for issuance of Delivery Order. This is against the Custom Act 1962 and the prevailing Laws. We give below one example of M/S Seaport Lines India Pvt Ltd, Mayuresh Chambers, 8th Floor, Plot No.60, Office No.804 Sector 11, and CBD Belapur (East) Lines who has withheld issuance of Delivery Order demanding the same.

प्रतिक्रिया/Response: Representatives from CSLA who attended the meeting indicated that M/S Seaport Lines India Pvt. Ltd. is not a member of CSLA, and that this matter should be addressed privately, as it does not represent a general issue affecting all shipping lines.

(बिन्दुसमाप्त/ Point Closed)

6. CSLA & MANSA के द्वारा उठाया गया कार्य बिन्दु /AGENDA POINTS RAISED BY CSLA & MANSA:

कार्य बिन्दु संख्या / POINT NO. 1. Non-generation/Non-receipt of Scanning list is impacting loading of Foreign Transshipment Containers:

The non-receipt/generation of scanning list by any means should not have any impact on loading of Foreign Transshipment Containers. However last

Month one Shipping Lines Containers were kept on hold and not allowed to load for about a month's time for want of scanning list, incurring huge storage cost.

प्रतिक्रिया/Response: It is submitted that the scanning list is automatically generated by NCTC based on the Sea Arrival Manifest (SAM) filed by the concerned Shipping Line. In the instant case, it appears that there was some issue in the filing of the SAM, due to which the scanning list could not be generated by the NCTC. It is further submitted that the Container Scanning Division (CSD) has no role in the generation of the scanning list, and the scanning activity can be undertaken only after the list is received from NCTC. Further, it is informed that this office has never held any container for loading or unloading, and scanning is undertaken strictly as per the lists generated and forwarded by NCTC.

(बिन्दुसमाप्त/ Point Closed)

कार्य बिन्दु संख्या / POINT NO. 2. Requirement of Public Notice for process in place for Empty Containers in case of Non-generation of scanning list:

There is no Public Notice / process in place for Empty Containers in case of Non-generation of scanning list.

प्रतिक्रिया/Response: It is submitted that both empty and loaded containers are subject to risk assessment, which may range from moderate to high. Accordingly, empty containers are also selected for scanning by NCTC, based on the risk parameters defined in their system.

(बिन्दुसमाप्त/ Point Closed)

7. AIWCBA के द्वारा उठाया गया कार्य बिन्दु /AGENDA POINTS RAISED BY AIWCBA:

कार्य बिन्दु संख्या / POINT NO. 1. It has been observed that PQ office at Speedy is operational on Saturdays, while PQ office at Navkar remains closed. This difference in working days is causing delays in shipments.

We request that PQ at Navkar also operate on Saturdays to ensure smoother and faster shipment processing.

Additionally, all PGA holidays should be aligned and planned according to **Customs holidays** to avoid any disruptions in clearance and logistics operations.

Your support in implementing these changes will greatly help in improving turnaround times and operational efficiency.

प्रतिक्रिया/Response: The PQ representative attended the meeting and took note

of the difficulties faced by the trade regarding the non-alignment of their department's holidays with Customs holidays. They have assured that the matter will be communicated to their senior officers for necessary consideration.

(Action: PQ)

8. The meeting ended with a vote of thanks to the Chair.
9. This issues with the approval of the Pr. Commissioner of Customs, NS-I.
10. Any amendments to these minutes be provided within the next five working days.
11. Minutes are placed on the JNCH website and also sent through emails to the members.

(Raj Kumar Mishra)

सहायक आयुक्त,सीमाशुल्क/Asstt. Commissioner of Customs,
मूल्य निरूपण मुख्य (आयात)/Appraising Main (I),
जे.एन.सी.एच.,न्हावाशेवा/ JNCH, Nhava Sheva.

सेवा में /To,

पी.टी.एफ.सी. के सभी सदस्यों को ई-मेल के माध्यम से /All the Members of PTFC (through email)

प्रतिलिपि/Copy to : (ईमेल के माध्यम से)

1. मुख्य आयुक्त,सीमा शुल्क,मुंबई अंचल-II/ Chief Commissioner of Customs, Mumbai Zone-II;
2. प्रधान अपर महानिदेशक,कर दाता सेवा महानिदेशालय,मुंबई/ The Principal Addl. Director General, Directorate General of Tax Payers Services, Mumbai Zonal Unit, room No 138/139, New Custom House, Mumbai-400001(mzu-dgtps@gov.in);
3. लोकपाल,अप्रत्यक्षकर,मुंबई/The Ombudsman, Indirect Taxes, Mumbai;
4. प्रधान सीमाशुल्क आयुक्त/ सीमाशुल्क आयुक्त, मुंबईअंचल-II/ Pr. Commissioner/ Commissioner of Customs, Mumbai Zone-II;
5. सभी अपर/संयुक्त आयुक्त, जेएनसीएच, न्हावा शेवा | All ADCs/JCs JNCH, Nhava Sheva;
6. सभी उप/सहा.आयुक्त, जेएनसीएच, न्हावा शेवा | All DCs/ACs JNCH, Nhava Sheva;
7. सहा/उप आयुक्त, ईडीआई, जेएनसीएच, न्हावाशेवा को अविलंब वैबसाइट में अपलोड करने के लिए AC /DC, EDI, JNCH, Nhava Sheva, for uploading in JNCH website;
8. कार्यालय प्रति/Office Copy.

